Annual Reporting for High-Cost Recipients 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

windstream.

Received & Inspected

DOCKET FILE COPY ORIGINAL

JUN 30 2014

4001 Rodney Parham Drive • Little Rock, Arkansas 72212 (501) 748-7000

FCC Mail Room

June 11, 2014

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

RE: Connect America Fund, WC Docket No. 10-90: Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules enclosed is the 2014 annual report and certifications for Windstream Study Area Code 351170 located in Iowa. A copy of this report is also being filed with the Universal Service Administration Company (USAC), relevant state public service commissions, and tribal governments.

This filing contains CONFIDENTIAL information, (200) Service Outage Reporting (Voice), which is not readily ascertainable to Windstream's competition. Release of this information would cause Windstream to reveal proprietary information and trade secrets and cause damage to its competitive position. Windstream requests that this data be treated as trade secret information.

Should you have any questions, please contact me via email at <u>jeff.l.heacox@windstream.com</u> or by phone at 501-748-5390.

Sincerely

Jeff Heacox

Staff Manager Compliance Reporting

Enclosures

Cc: Applicable State Public Utilities Commissions, State Public Service Commissions, and Tribal Governments

No. of Copies rec'd C

FCC For	m 481 - Carrier Annual Reporting Data Collection Form			FCC Form 481 DMB Control No. 3060-098 uly 2013	56/OMB Control No. 3060-0819
<010>	Study Area Code	351170			The state of the s
<015>	Study Area Name	Windstream Commu	nications, Inc.	Rec	elved & inspected
<020>	Program Year	2015			arroa & mispected
<030>	Contact Name: Person USAC should contact with questions about this data	Jeff Heacox			JUN 3 0 2014
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5017485390 ext.			
<039>	Contact Email Address: Email of the person identified in data line <030>	jeff.l.heacox@wii	ndstream.com	10	C Mail Room
ANNUA	L REPORTING FOR ALL CARRIERS				Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached work	sheet)	A SERVE
<200>	Outage Reporting (voice)		(complete attached work	sheet)	1 1
<210> <300>	Unfulfilled Service Requests (voice)	outages to report			1 Willia
<310>	Detail on Attempts (voice)			(attach descriptive docum	nent)
				٦ ,	
<320>	Unfulfilled Service Requests (broadband) 0			ب ٦	, , , , , , , , , , , , , , , , , , ,
<330>	Detail on Attempts (broadband)			(attach descriptive docu	ument)
<400>	Number of Complaints per 1,000 customers (voice)			_	
<410> <420>	Fixed 1.47 Mobile 0.0			[1 1
<430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad)	and)		1	/ 2000
<440>	Fixed 0.78			1	A SHIP IS
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certifi	cation)	/ /
<510>	351170IA510.pdf		(attached descriptive	document)	1 1
<600>	Functionality in Emergency Situations 351170IA610.pdf		(check to Indicate certifi	(cation)	/ /
<610>			(attached descriptive doc	ument)	
<700>	Company Price Offerings (voice)		(complete attached wor	ksheet)	
<710>	Company Price Offerings (broadband)		(complete attached wor	Ŧ	1 11110
	Operating Companies and Affiliates		(complete attached wor	ksheet)	/
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability		(if yes, complete attached work		
<1000>	351170Ta1010.pdf		(check to indicate certifi	_	
<1010>			(attach descriptive doce	ument)	
<1100>	Terrestrial Backhaul (Y/N)?		(if not, check to indicate certi	fication)	1 111111
<1110> <1200>	Terms and Condition for Lifeline Customers		(complete attached wor (complete attached wor	EN CONTRACTOR OF THE PERSON OF	
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Wo	Maria Agrana de Composito de Caracterio		
	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Excha	nge Carriers		, 700
<2000> <2005>			(check to indicate certifi (complete attached work	339 M 37	1
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation We	orksheet (check to indicate certifi	cation)	1111118
<3005>			(complete attached work	ksheet)	16 8 S. S. S. L. L. C.

THE SECOND STREET	ervice Quality Improvement Reporting illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351170	
<015>	Study Area Name	Windstream Communications, Inc.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com	
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes / no) •	
<111>	year plan" filed with the FCC?	(yes/no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a	
	Please check these boxes below to confirm that the attached documents(s), on li 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						See attached	1				
					WO	rksneet					
								-			

PONDS CONTROL OF THE OWNER.	ce Offerings including Voice Rate Data. Jection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<701> <702>	Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge	

	5. 1 (1156)	<#3>		Residential Local	<03>		Mandatory Extended Area	•
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
		 		-				
								
								
				- See at	tached worksheet			
		-						
_	+	-						

OMB Control No. 3060-0986 / OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

<711>	912	G2>	<01> <	 	φ		<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
				See attac	ned				

	erating Companies lection Form			PCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		351170	
<015>	Study Area Name		Windstream Communications, Inc.	
<020>	Program Year		2015	
<030>	Contact Name - Person	USAC should contact regarding this data	Jeff Heacox	
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030>	5017485390 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	jeff.1.heacox@windstream.com	
<810>	Reporting Carrier	Windstream Iowa Communications, Inc.		
<811>	Holding Company	Windstream Holdings, Inc.		
<812>	Operating Company	Windstream Iowa Communications, Inc.		

13>	<a1></a1>	<a2></a2>	<a>>
51	Affiliates	SAC	Doing Business As Company or Brand Designation
3			
3			
29	See att	ached worksho	et
S			
5			
9			
8			

	ibal Lands Reporting Rection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <035> <039>	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line		Windstream Communications, Inc. 2015 Jeff Heacox 5017485390 ext. jeff.l.heacox@windstream.com
<920>	Tribal Government Engagement Obligation		Name of Attached Document
to conf	company serves Tribal lands, please select (Yes,No, NA) for each these boxes firm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 1.3(a)(9) includes:	Selec (Yes,N	lo,
<921> <922> <923> <924> <925> <926> <927> <928> <929>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.		

	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext,
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	rms and Condition for Lifeline Customers ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <0	030> 5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <	:030> jeff.l.heacox@windstream.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	3511701A1210.doc Name of Attached Document
<1220>	Link to Public Website HTT	TP http://www.windstream.com/About-Us/Lifeline-Applications/
or the wel	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

CARLON Contact Con					
Office Collection Force Including Rate of Return Cornets affiliated with Price Cap Jord Exchange Cornets Study Area Code Study Area Name Mindatream Communications, Inc. 40105 Study Area Name Mindatream Communications, Inc. 40205 Program Year A0305 Contact Rame - Person USAC should contact regarding this data Staff Bleacox 40355 Contact Telephone Number of person identified in data line 40305 40355 Contact Telephone Number of person identified in data line 40305 40365 Contact Telephone Number of person identified in data line 40305 40374 Staff St	(2000) Pr	te Cap Carrier Additional Documentation		FCC Form 481	的现在分词,在1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的1990年的19
Study Area Code 351170	Data Call	ection Corre		化物质量等等的对象的形式的形式的形式的形式的形式的形式的	0.0986/OMB Copyrol No. 3050-0819
Study Area Code 51170 51149 Area Name Mindstream Communications, Inc. 6200- Program Year 6305- Contact Name - Person USAC should contact regarding this data 6305- Contact Telephone Number of person identified in data line 4030- 3017483130 ext. 6305- Contact Telephone Number - Number of person identified in data line 4030- 3017483130 ext. 6305- Contact Telephone Number - Number of person identified in data line 4030- 16ff. 1, heaconivindstream, com CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting 2010- 2nd Year Certification (47 CFR § 54.313(b))(1)) 3rd Year Certification (47 CFR § 54.313(b))(1)) Price Cap Carrier Receiving Frozen Support Certification 2013- 2014 Frozen Support Certification 2014- 2015 Frozen Support Certification 2015- 2016 and future Frozen Support Certification 2016- Certification Support Used to Build Broadband 2017- 3rd year Broadband Service Certification 2017- 3rd year Broadband Service Certification 2018- Striver Broadband Service Certification 2019- Interim Progress Certification 2019- Interim Progress Certification 2019- Interim Progress Certification					67-03-03-04-04-04-04-04-04-04-04-04-04-04-04-04-
### Study Area Name ### St	including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013	
### Study Area Name ### St					
### Study Area Name ### St	<010>	Study Area Code	351170		
### Price Cap Carrier Receiving Frozen Support Certification ### 26.3.313(b)(2) **Price Cap Carrier Receiving Frozen Support Certification ### 20.3.315(b) ##					
Contact Name - Person USAC should contact regarding this data Jaff Beacox Contact Telephone Number - Number of person identified in data line <030> 50.17485390 ext. Contact Email Address - Email Address of person identified in data line <030> jeff.1, heacox@vindatream.com CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting 2010					
Contact Telephone Number - Number of person identified in data line <030> 50.17485390 ext. d339 Contact Email Address - Email Address of person identified in data line <030D jeft (1. heacoxevindstream, com CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting 2010 2nd Year Certification (47 CFR § 54.313(b)(12)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification 2013 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(d)) Connect America Phase II Reporting (47 CFR § 54.313(d)) 37 dyear Broadband Service Certification 37 dyear Broadband Service Certification 58 thy ear Broadband Service Certification 2019 Interim Progress Certification 2019 Interim Progress Certification					
CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting 2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) 2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification 2013> 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support (47 CFR § 54.313(d)) 2016> Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 2017> 3rd year Broadband Service Certification 2019> Interim Progress Certification 2019> Interim Progress Certification 2019- Interim Progress Certification 2010- Interim Progress Certification 2010- Interim Progress Certification					
CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. Incremental Connect America Phase I reporting 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Vear Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012					
Incremental Connect America Phase I reporting 2010			Territ Hedeoxawrinastream, com		
Incremental Connect America Phase I reporting 2010					
Incremental Connect America Phase I reporting 2010	STATISTICAL PROPERTY.				
Incremental Connect America Phase I reporting 2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) 2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012> 2013 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification 2016> Certification Support Lertification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Connect America Phase II Reporting (47 CFR § 54.313(d)) Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information	CHECK th	e boxes below to note compliance as a recipient of Incremental Connect Ameri	ica Phase I support, frozen High Cost support, Hig	gh Cost support to offset access charge reductions, a	nd Connect America Phase II
2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012> 2013 Frozen Support Certification 2013- 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification 2015> 2016 and future Frozen Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 2018- Sth year Broadband Service Certification 2019- Interim Progress Certification 2019- Please check the box to confirm that the attached document(s), on line 2021, contains the required information		support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	e) the information reported on this form and in t	he documents attached below is accurate.	
2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012> 2013 Frozen Support Certification 2013- 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification 2015> 2016 and future Frozen Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 2018- Sth year Broadband Service Certification 2019- Interim Progress Certification 2019- Please check the box to confirm that the attached document(s), on line 2021, contains the required information					
2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012> 2013 Frozen Support Certification 2013- 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification 2015> 2016 and future Frozen Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 2018- Sth year Broadband Service Certification 2019- Interim Progress Certification 2019- Please check the box to confirm that the attached document(s), on line 2021, contains the required information					
2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012> 2013 Frozen Support Certification 2013- 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification 2015> 2016 and future Frozen Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 2018- Sth year Broadband Service Certification 2019- Interim Progress Certification 2019- Please check the box to confirm that the attached document(s), on line 2021, contains the required information		Incremental Connect America Phase I reporting			
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012 2013 Frozen Support Certification 2013 2014 Frozen Support Certification 2014 2015 Frozen Support Certification 2015 2016 and future Frozen Support Certification 2016 Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(d)) Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information	<2010>				
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2012 2013 Frozen Support Certification 2013 2014 Frozen Support Certification 2015 2015 Frozen Support Certification 2015 2016 and future Frozen Support Certification 2016 Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(a)) Connect America Phase II Reporting (47 CFR § 54.313(a)) 2017 3rd year Broadband Service Certification 2018 5th year Broadband Service Certification 2019 Interim Progress Certification 2020 Please check the box to confirm that the attached document(s), on line 2021, contains the required information		하다가 되어 하지 않는데 그리아 아이를 하게 되었다. 그리아 아이들이 바다를 하다.			
2012> 2013 Frozen Support Certification 2013> 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 2017> 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information		3			
2012> 2013 Frozen Support Certification 2013> 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 2017> 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information		Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
2013> 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} <2016> Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} <2017> 3rd year Broadband Service Certification Sth year Broadband Service Certification Connect America Phase II Reporting for CFR § 54.313(e)} Connect America Phase II Reporting for CFR § 54.313(e)} Connect America Phase II Reporting for CFR § 54.313(e)} Connect America Phase II Reporting for Certification	<2012>				
2014> 2015 Frozen Support Certification 2015 Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 2017> 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information				7	
2015> 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} <2017> 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information					
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} <2016> Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} <2017> 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information		1 경영 : [10] 이 경영화 : 전시 (10] 이 경향 (10] 이 이 (10] (전기 (10] (전) (T) (T) (T) (T) (T) (T) (T) (T) (T) (T			
Connect America Phase II Reporting (47 CFR § 54.313(e)) Connect America Phase II Reporting (47 CFR § 54.313(e)) 2017> 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information	2020	Education ration of the control of t			
Connect America Phase II Reporting (47 CFR § 54.313(e)) Connect America Phase II Reporting (47 CFR § 54.313(e)) 2017> 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information		Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))			
Connect America Phase II Reporting (47 CFR § 54.313(e)) <2017> 3rd year Broadband Service Certification <2018> 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information	<2016>				
<2017> 3rd year Broadband Service Certification <2018> 5th year Broadband Service Certification <2019> Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information	-2020-	Cartification support sizes to bails producting		H-Y	
<2017> 3rd year Broadband Service Certification <2018> 5th year Broadband Service Certification <2019> Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information		Connect America Phase II Reporting (47 CFR § 54.313(e))		-	
<2018> Sth year Broadband Service Certification <2019> Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information	<2017>	~^ ^ ^ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~			
<2019> Interim Progress Certification COODS Please check the box to confirm that the attached document(s), on line 2021, contains the required information	<2018>	(1) 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
Please check the box to confirm that the attached document(s), on line 2021, contains the required information	<2019>	[사이지 교리를 어린 다른 아이들이 다른 아는 아는 아는 아는 아이들이 아니라			
SUDDS Flease clieck the pox to commit that the attached document(s), on the 2021, contains the regular mornisation. II	2020		ine 2021, contains the required information		
pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and	<2020>	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	shall provide the number, names, and		
addresses of community anchor institutions to which began providing access to broadband service in the		addresses of community anchor institutions to which began providing			
preceding calendar year.		preceding calendar year.			
					<u> </u>
					1
					1
<2021> Interim Progress Community Anchor Institutions	<2021>	Interim Progress Community Anchor Institutions	1		1
The state of the s	TULL	and an Frontess community Antirol mattations	1		1
			1		
					1
Name of Attached Document Listing Required Information			Name of A	ttached Document Listing Required Information	

ART TO S	rie Of Return Cerrier Additional Documentation		FCC Form 481	
Data Col	ection form		July 2013	3060-0986/OMB Control No. 3050-0819
<010>	Study Area Code	25170		
<015>	Study Area Name	351170		
<020>	Program Year	Windstream Communications, Inc.		
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff,l,heacox@windstream.com		
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuant	ASSESSED BY THE PROPERTY OF TH	compliance with the	financial reporting requirements set forth in 47
		information reported on this form and in the documents attack		
				1
20222	B			1
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))			1
	winestone certification (47 CFR § 54.313(1)(1)(1))			_
		Name of Attached Document Listing Required Inform	ation	
(3011)	Please check this box to confirm that the attached document(s), on line 30 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresproviding access to broadband service in the preceding calendar year.	112 contains the required information pursuant to sses of community anchor institutions to which began		_
				-
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			I
				1
		Name of Attached Document Listing Required Information	10	•
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)	38	
Please	check these boxes to confirm that the attached document(s), on line 3017,	contains the required information pursuant to § 54 313(f)(2) compliance requir	res:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	, , , , , , , , , , , , , , , , , , ,		Sand of
(3013)	Telecommunications Borrowers)		4	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cas	h Flows		
				7
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation			
		Name of Attached Document Listing Required Information		4
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	$\mathcal{O}(\mathcal{O})$	
(3020)		,,		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a for	mat comparable to RUS Operating Report for Telecommunication	ns	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
(3021)	Management letter issued by the independent certified public accountant that p	erformed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an			
	Independent certified public accountant; or 2) a financial report in a			
	format comparable to RUS Operating Report for Telecommunications			
	Borrowers,			
(3023)	Underlying information subjected to a review by an independent certified			
Mose	public accountant			
(3024)	Underlying information subjected to an officer certification.		4	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Case	n Flows		
	1			
(2020)	Attack the weekshoot listing required information		1	
(3026)	Attach the worksheet listing required information		1	
	1			
	L	Name of Attached Document Listing Required Information		

3.0000000 (0.000)	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.1,heacox@windstream.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Windstream Communications, Inc. Signature of Authorized Officer: CBRTIFIED ONLINE Date 06/19/2014 Printed name of Authorized Officer: Tim Loken Title or position of Authorized Officer: Director Regulatory Reporting Telephone number of Authorized Officer: 5017487442 ext. Study Area Code of Reporting Carrier: 351170 Filing Due Date for this form: 06/30/2014 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

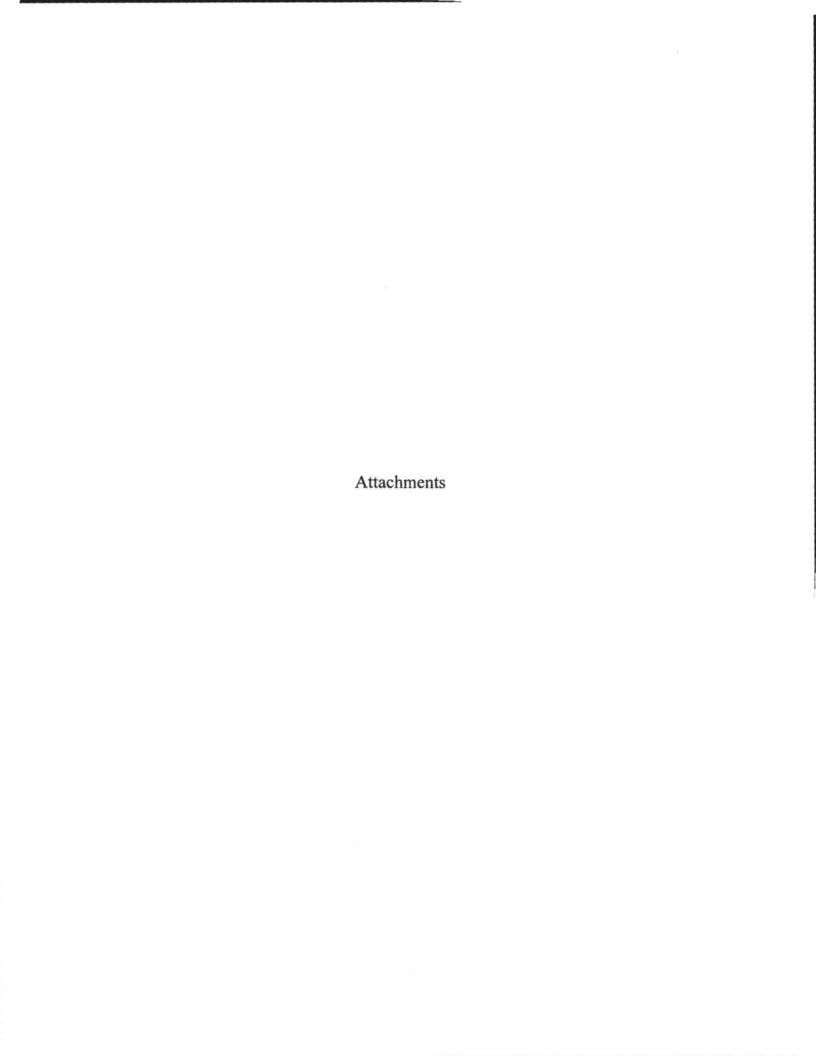
+0000000000000000000000000000000000000	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3050-0986/GMB Control No. 3050-0819 July 2013
<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting	ng carrier. I
	responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the a	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form of	be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

on behalf of the reporting carrier; I have provided dherein is accurate.
Date:



OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<220>		

<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
Outage Star Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
02/25/2013	17:39	02/26/2013	07:21	1874	42228	No	Wireline (including cable) Voice (non-VoIP), Facility Outage (Microwave, Fiber, Copper, etc.)	No	Century Link stated bad converter in DACS	Connecting company replaced faulty equipment
04/18/2013	14:02	04/19/2013	03:57	153	42228	No	Wireline (including cable) Voice (non-VoIP), Facility Outage (Microwave, Fiber, Copper, etc.)	No	Temp Splicing has been placed on bridge around washout area.	Repaired or replaced cut cable
05/15/2013	01:30	05/15/2013	09:58	16128	42228	No	Wireline (including cable) Voice (non-VoIP), MOP	No	Fiber spliced back to originals to restore services	Scheduled Outage
06/22/2013	14:16	06/22/2013	19:18	42228	42228	Yes	Wireline (including cable) Voice (non-VoIP), Circuit	No	Bushoog hit temp Taber repair from repair during Iowa flooding. THE fiber craws repaired fiber.	Repaired or replaced cut cable
07/26/2013	10:28	07/26/2013	14:30	42228	42228	No	Wireline (including cable) Voice (non-VoIP), Hardware	No	INS repaired their damaged splice case.	Repaired or replaced cut cable
08/07/2013	12:34	08/07/2013	16:49	42228	42228	No	Wireline (including cable) Voice (non-VoIP), Circuit	No	Fibercut repaired.	Repaired or replaced cut cable
09/18/2013	00:45	09/18/2013	04:00	10	42228	No	Wireline (including cable) Voice (non-VoIP), MOP	No	Mop worked to fix errors caused by low light level.	Scheduled Outage
09/19/2013	00:08	09/19/2013	03:24	42228	42228	No	Wireline (including cable) Voice (non-VoIP), MOP	No	MOP work complete. Tech cleaned fibers to lower loss levels.	Scheduled Outage
09/20/2013	08:41	09/20/2013	13:25	42228	42228	No	Wireline (including cable) Voice (non-VoIP), Circuit	No	TNOC verified that DNOC circuits are up and working. Closing ONS	Repaired or replaced cut cable
10/07/2013	00:27	10/07/2013	04:00	16129	42228	Yes	Wireline (including cable) Voice (non-VoIP), Hardware	No	Router issue in Creston, IA caused the outage	Repaired/Replaced faulty hardware
11/04/2013	13:07	11/04/2013	18:00	723	42228	No	Wireline (including cable) Voice (non-VoIP), Circuit	No	Local OPs have repaired damaged fiber caused by farmar setting fence posts.	Repaired or replaced cut cable
	Outage Star Date 02/25/2013 04/18/2013 05/15/2013 06/22/2013 07/26/2013 08/07/2013 09/18/2013 09/19/2013 10/07/2013	Outage Start Time 02/25/2013 17:39 04/18/2013 14:02 05/15/2013 01:30 06/22/2013 14:16 07/26/2013 10:28 08/07/2013 12:34 09/18/2013 00:45 09/19/2013 00:08 09/20/2013 08:41	Outage Stark Date Outage Stark Time Outage End Date 02/25/2013 17:39 02/26/2013 04/18/2013 14:02 04/19/2013 05/15/2013 01:30 05/15/2013 06/22/2013 14:16 06/22/2013 07/26/2013 10:28 07/26/2013 08/07/2013 12:34 08/07/2013 09/18/2013 00:45 09/18/2013 09/19/2013 00:08 09/19/2013 09/20/2013 08:41 09/20/2013 10/07/2013 00:27 10/07/2013	Outage Start Date Outage Start Time Outage End Date Outage End Time 02/25/2013 17:39 02/26/2013 07:21 04/18/2013 14:02 04/19/2013 03:57 05/15/2013 01:30 05/15/2013 09:58 06/22/2013 14:16 06/22/2013 19:18 07/26/2013 10:28 07/26/2013 14:30 08/07/2013 12:34 08/07/2013 16:49 09/18/2013 00:45 09/18/2013 04:00 09/19/2013 08:41 09/20/2013 13:25 10/07/2013 00:27 10/07/2013 04:00	Outage Start Date Outage Start Time Outage End Date Outage End End Time Number of Customers Affected 02/25/2013 17:39 02/26/2013 07:21 1874 04/18/2013 14:02 04/19/2013 03:57 153 05/15/2013 01:30 05/15/2013 09:58 16128 06/22/2013 14:16 06/22/2013 19:18 42228 07/26/2013 10:28 07/26/2013 14:30 42228 08/07/2013 12:34 08/07/2013 16:49 42228 09/18/2013 00:45 09/18/2013 04:00 10 09/19/2013 08:41 09/20/2013 13:25 42228 10/07/2013 00:27 10/07/2013 04:00 16129	Outage Start Date Outage Start Time Outage End Date Outage End End Time Number of Customers Affected Total Number of Customers Affected 02/25/2013 17:39 02/26/2013 07:21 1874 42228 04/18/2013 14:02 04/19/2013 03:57 153 42228 05/15/2013 01:30 05/15/2013 09:58 16128 42228 06/22/2013 14:16 06/22/2013 19:18 42228 42228 07/26/2013 10:28 07/26/2013 14:30 42228 42228 08/07/2013 12:34 08/07/2013 16:49 42228 42228 09/18/2013 00:45 09/18/2013 04:00 10 42228 09/19/2013 08:41 09/20/2013 13:25 42228 42228 10/07/2013 00:27 10/07/2013 04:00 16129 42228	Outage Start Date Outage Start Time Outage End Date Outage End Time Number of Customers Affected Total Number of Customers Affected Number of Customers Affected Number of Customers Affected No 04/18/2013 17:39 02/26/2013 07:21 1874 42228 No 04/18/2013 14:02 04/19/2013 03:57 153 42228 No 05/15/2013 01:30 05/15/2013 09:58 16128 42228 No 06/22/2013 14:16 06/22/2013 19:18 42228 42228 No 07/26/2013 10:28 07/26/2013 14:30 42228 42228 No 08/07/2013 12:34 08/07/2013 16:49 42228 42228 No 09/18/2013 00:45 09/18/2013 04:00 10 42228 No 09/19/2013 08:41 09/20/2013 13:25 42228 42228 No 10/07/2013 00:27 10/07/2013 04:00 16129 42228 No	Outage Date Outage Start Date Outage End Date Outage End Date Outage End Date Number of Customers Affected Customers Affected Customers Affected (Yes / No) Service Outage Description (Check all that apply) 02/25/2013 17:39 02/26/2013 07:21 1874 42228 No Wireline (including cable) Voice (non-VoIP), Facility Outage (Microwave, Fiber, Copper, etc.) 04/18/2013 14:02 04/19/2013 03:57 153 42228 No Wireline (including cable) Voice (non-VoIP), Facility Outage (Microwave, Fiber, Copper, etc.) 05/15/2013 01:30 05/15/2013 09:58 16128 42228 No Wireline (including cable) Voice (non-VoIP), MOP 06/22/2013 14:16 06/22/2013 19:18 42228 42228 No Wireline (including cable) Voice (non-VoIP), MOP 07/26/2013 10:28 07/26/2013 14:30 42228 42228 No Wireline (including cable) Voice (non-VoIP), Hardware 08/07/2013 12:34 08/07/2013 16:49 42228 42228 No Wireline (including cable) Voice (non-VoIP), MOP 09/18/2013 00:45 09/18/2013	Outage Start Date Outage End Date Number of Time Total Affected Customers Full Customers Affected Customers Service Outage Description (Check all that apply) Did This Outage End Customers Affected (ves / No) Wireline (including cable) Voice (non-VoIP), Facility Outage (Microwave, Fiber, Copper, etc.) No 04/18/2013 14:02 04/19/2013 03:57 153 42228 No Wireline (including cable) Voice (non-VoIP), Facility Outage (Microwave, Fiber, Copper, etc.) No 05/15/2013 01:30 05/15/2013 09:58 16128 42228 No Wireline (including cable) Voice (non-VoIP), MOP No 06/22/2013 14:16 06/22/2013 19:18 42228 42228 Yes Wireline (including cable) Voice (non-VoIP), MOP No 07/26/2013 10:28 07/26/2013 19:18 42228 42228 No Wireline (including cable) Voice (non-VoIP), Hardware No 08/07/2013 10:29 42228 42228 No Wireline (including cable) Voice (non-VoIP), Circuit No 09/18/2013 00:	Outage Start Date Outage End Date Outage End Date Outage End Date Outage End Date Number of Customers Time Total Customers Time Service Outage Description (Check all that apply) Did This Outage Affect Multiple Survice Outage Affected (Customers Time) Service Outage Description (Check all that apply) Did This Outage Affect Multiple Survice Outage Affect Multiple Survice Outage (Microwave, Fiber, Copper, etc.) Service Outage Resolution Service Outage Resolution Service Outage Affected (Customers Time) Service Outage Affected (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Century Link stated Customers (Microwave, Fiber, Copper, etc.) No Page It link stated Customers (Microwave, Fiber, Copper, etc.) No

(700) Price	Offer	ngs inc	luding V	olce R	ate Data.
Date Collec					

<702> Single State-wide Residential Local Service Charge

FCC Form 481 OMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2013

<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	

<703>

(al>	<a2></a2>	<83>	<01>	 Residential Local	1	 <b4></b4>	Mandatory Extended Area	√
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
IA	ADAIR		FR	21.99	0.0	0.0	0.0	21.99
IA	ALBIA		FR	21.99	0.0	0.0	0.66	22.65
IA	APLINGTON		FR	21.99	0.0	0.0	0.0	21.99
IA	ATALISSA		FR	21.99	0.0	0.0	5.45	27.44
IA	AUDUBON		PR	21.99	0.0	0.0	0.44	22.43
IA	AVOCA		FR	11.0	0.0	0.0	0.1	11.1
IA	BAYARD		FR	21.99	0.0	0.0	3.42	25.41
IA	BELLEVUE		FR	21.99	0.0	0.0	0.0	21.99
IA	BENNETT		FR	16.98	0.0	0.0	4.38	21.36
IA	BOUTON		FR	21.99	0.0	0.0	12.28	34.27
IA	BRIDGEWATER		FR	21.99	0.0	0.0	2.31	24.3
IA	CHARLOTTE		PR	21.99	0.0	0.0	4.38	26.37
IA	DE WITT		PR	21.99	0.0	0.0	1.0	22.99
IA	DELMAR		PR	16.6	0.0	0.0	4.38	20.98
IA	DURANT		FR	21.99	0.0	0.0	1.31	23.3
IA	EDDYVILLE		PR	21.99	0.0	0.0	4.38	26.37
IA	EXIRA		FR	21.99	0.0	0.0	1.8	23.79
IA	FAIRFIELD		FR	21.99	0.0	0.0	0.48	22.47
I.A.	FONTANELLE		PR	21.99	0.0	0.0	2.05	24.04
A	FREDERICKSBURG		FR	21.99	0.0	0.0	2.27	24.26
TA A	FREMONT		FR	21.99	0.0	0.0	4.38	26.37

(700) Price Offerings including Voice Rate Data Data Collection Form

<702> Single State-wide Residential Local Service Charge

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	

<703>

	₹82>			Residential Local	 <b3></b3>		Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
IA	GREENE		FR	16.98	0.0	0.0	0.0	16.98
IA	GREENFIELD		FR	21.99	0.0	0.0	0.62	22.61
IA	GRUNDY CENTER		PR	16.98	0.0	0.0	0.0	16.98
IA	GUTHRIE CENTER		FR	16.98	0.0	0.0	0.75	17.73
IA	HALBUR		PR	21.99	0.0	0.0	4.39	26.38
IA	HARLAN		FR	16.6	0.0	0.0	0.83	17.43
IA	JANESVILLE		FR	21.99	0.0	0.0	4.39	26.38
IA	LECLAIRE		FR	21.99	0.0	0.0	4.73	26.72
IA	LISBON		PR	21.99	0.0	0.0	4.39	26.38
IA	LOW MOOR		FR	21.99	0.0	0.0	7.0	28.99
IA	LOWDEN		PR	16.6	0.0	0.0	0.0	16.6
IA	MADRID		FR	21.99	0.0	0.0	0.0	21.99
IA	MANNING		FR	16.98	0.0	0.0	0.0	16.98
IA	MARBLE ROCK		FR	16.98	0.0	0.0	0.0	16,98
IA	MELROSE		FR	21.99	0.0	0.0	4.38	26.37
IA	MINDEN		PR	11.0	0.0	0.0	2.66	13.66
IA	MINGO		PR	21.99	0.0	0.0	13.39	35.38
IA	MOSCOW	-	FR	21.99	0.0	0.0	4.38	26.37
IA	NEW HAMPTON		FR	21.99	0.0	0.0	0.45	22.44
IA	NEW SHARON		PR	21.99	0.0	0.0	0.0	21.99
IA	NEWTON		FR	21.99	0.0	0.0	0.0	21.99

	accontrolla	July 2013
<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	

FCC Form 481

<703>

(700) Price Offerings including Voice Rate Data

<702> Single State-wide Residential Local Service Charge

G1 2	<82>	<33>	<b1></b1>	<b2></b2>	 	<b4></b4>		<c></c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
IA	ROCHESTER		FR	21.99	0.0	0.0	4.38	26.37
IA	SABULA		FR	21.99	0,0	0.0	0.0	21.99
IA	SHELBY		FR	11.0	0.0	0.0	0.53	11.53
IA	STANWOOD		FR	16.6	0.0	0.0	4.38	20.98
IA	SUMNER		FR	21.99	0.0	0.0	0.48	22.47
IA	TIPTON		FR	21.99	0.0	0.0	0.67	22.66
IA	WELLSBURG		PR	21.99	0.0	0.0	0.0	21.99
IA	ALL		MS	10.0	0.0	0.0	0.0	10.0

<010>	Study Area Code	351170
<015>	Study Area Name	Windstream Communications, Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jeff Heacox
<035>	Contact Telephone Number - Number of person identified in data line <030>	5017485390 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeff.l.heacox@windstream.com

G1>	<62%	<b1> ></b1>	<62>	<c> <d1></d1></c>	×d2:	<d3></d3>		<84>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
IA	NA	0.0	0.0	0.0	0.0	0.0	0.0	Other, NA
		-						
		 						
		 						
		 						
		 						
		-						

(800) Op	erating Companies				FCC Form 481	English Strain Strain Strain
Data Col	lection Form				OMB Control No.	3060-0986/OM8 Control No. 13060-0819
					Jaly 2013	ALL TO DEFENDE
<010>	Study Area Code		351170			
<015>	Study Area Name		Windstream	Communications, Inc.		
<020>	Program Year		2015			
<030>	Contact Name - Person I	USAC should contact regarding this data	Jeff Heacox			
<035>		ber - Number of person identified in data line <030>	5017485390 e	ext.		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	jeff.l.heace	ox@windstream.com		
<810>	Reporting Carrier	Windstream Iowa Communications, Inc.				
<811>	Holding Company	Windstream Holdings, Inc.				
<812>	Operating Company	Windstream Iowa Communications, Inc.				
					•	
<813>		kel>=		C825	<a3:< td=""><td></td></a3:<>	
		Affiliates		SAC	Doing Business As Compan	y or Brand Designation
1	Windstream	Communications, Inc.				
,						
,						